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Title 22@ Social Security

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Division 2@ Department of Social Services-Department of Health Services

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Part 2@ Health and Welfare Agency-Department of Health Services Regulations

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Subdivision 6@ Preventive Medical Services

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Chapter 6@ California Special Supplemental Food Program for Women, Infants and Children

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Article 6@ Nutrition Education

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Section 40733@ Vendor Training

40733 Vendor Training

(a)

A representative or representatives designated by the vendor shall participate in vendor training as follows: (1) A representative designated by the vendor shall attend interactive training provided by the Program as part of the application for authorization process, as specified in Section 40735, and at least once every three years after authorization while authorized. Interactive training means training provided by the Program in a format that includes a contemporaneous opportunity for questions and answers. (A) A vendor shall be notified in writing of the date, time and location of the interactive training. (B) A vendor whose representative cannot attend or fails to attend the interactive training, on the date and in the location specified in subsection (a)(1)(A), shall be notified in writing of one alternative date, time and location for attendance. (C) Failure of a representative designated by the vendor to attend the interactive training noticed pursuant to subsections (a)(1)(A) or (a)(1)(B) shall result in termination of the authorization process and denial of authorization for vendors applying for authorization. (D) Failure of a representative designated by a currently authorized vendor to attend the interactive training noticed pursuant to subsections (a)(1)(A) or (a)(1)(B) shall result in termination of authorization for that vendor store. (2) A representative designated by the vendor shall demonstrate through the achievement of a 90 percent or higher score on a written examination that the representative designated by the vendor understands

the interactive training content. (A) If a representative designated by the vendor fails to achieve a score of 90 percent or higher on a written examination, the representative designated by the vendor shall retake a written examination immediately. (B) If the representative designated by the vendor again fails to achieve a score of 90 percent or higher on a written examination, a representative designated by the vendor shall attend a subsequent interactive training provided by the Program and then retake a written examination. (C) If a representative designated by the vendor fails to achieve a score of 90 percent or higher on a written examination after the repeated interactive training, the authorization process shall terminate and authorization shall be denied for the vendor applying for authorization. (D) If a representative designated by the vendor fails to achieve a score of 90 percent or higher on a written examination after repeated interactive training, the Program shall terminate the authorization for the currently authorized vendor. (3) A representative designated by the vendor shall receive annual training provided by the Program, in the form of a newsletter, video or other media other than the training specified in subsection (a)(1).

(1)

A representative designated by the vendor shall attend interactive training provided by the Program as part of the application for authorization process, as specified in Section 40735, and at least once every three years after authorization while authorized.

Interactive training means training provided by the Program in a format that includes a contemporaneous opportunity for questions and answers. (A) A vendor shall be notified in writing of the date, time and location of the interactive training. (B) A vendor whose representative cannot attend or fails to attend the interactive training, on the date and in the location specified in subsection (a)(1)(A), shall be notified in writing of one alternative date, time and location for attendance. (C) Failure of a representative

designated by the vendor to attend the interactive training noticed pursuant to subsections (a)(1)(A) or (a)(1)(B) shall result in termination of the authorization process and denial of authorization for vendors applying for authorization. (D) Failure of a representative designated by a currently authorized vendor to attend the interactive training noticed pursuant to subsections (a)(1)(A) or (a)(1)(B) shall result in termination of authorization for that vendor store.

(A)

A vendor shall be notified in writing of the date, time and location of the interactive training.

(B)

A vendor whose representative cannot attend or fails to attend the interactive training, on the date and in the location specified in subsection (a)(1)(A), shall be notified in writing of one alternative date, time and location for attendance.

(C)

Failure of a representative designated by the vendor to attend the interactive training noticed pursuant to subsections (a)(1)(A) or (a)(1)(B) shall result in termination of the authorization process and denial of authorization for vendors applying for authorization.

(D)

Failure of a representative designated by a currently authorized vendor to attend the interactive training noticed pursuant to subsections (a)(1)(A) or (a)(1)(B) shall result in termination of authorization for that vendor store.

(2)

A representative designated by the vendor shall demonstrate through the achievement of a 90 percent or higher score on a written examination that the representative designated by the vendor understands the interactive training content. (A) If a representative designated by the vendor fails to achieve a score of 90 percent or higher on a written examination, the representative designated by the vendor shall retake a

written examination immediately. (B) If the representative designated by the vendor again fails to achieve a score of 90 percent or higher on a written examination, a representative designated by the vendor shall attend a subsequent interactive training provided by the Program and then retake a written examination. (C) If a representative designated by the vendor fails to achieve a score of 90 percent or higher on a written examination after the repeated interactive training, the authorization process shall terminate and authorization shall be denied for the vendor applying for authorization. (D) If a representative designated by the vendor fails to achieve a score of 90 percent or higher on a written examination after repeated interactive training, the Program shall terminate the authorization for the currently authorized vendor.

(A)

If a representative designated by the vendor fails to achieve a score of 90 percent or higher on a written examination, the representative designated by the vendor shall retake a written examination immediately.

(B)

If the representative designated by the vendor again fails to achieve a score of 90 percent or higher on a written examination, a representative designated by the vendor shall attend a subsequent interactive training provided by the Program and then retake a written examination.

(C)

If a representative designated by the vendor fails to achieve a score of 90 percent or higher on a written examination after the repeated interactive training, the authorization process shall terminate and authorization shall be denied for the vendor applying for authorization.

(D)

If a representative designated by the vendor fails to achieve a score of 90 percent or higher on a written examination after repeated interactive training, the Program shall terminate the

authorization for the currently authorized vendor.

(3)

A representative designated by the vendor shall receive annual training provided by the Program, in the form of a newsletter, video or other media other than the training specified in subsection (a)(1).

(b)

The vendor shall be responsible for training all employees who participate in Program transactions or handle food instruments regarding information contained in the interactive and annual trainings.